



Building Tomorrow's
Healthcare Today

Report to the Community

It has been another exciting year at Floyd Valley Healthcare! From welcoming our first baby in the new maternal health unit in November to opening our new urgent care location in June, we have been living our mission: to be a progressive healthcare partner serving you with compassion, integrity and excellence.

We continue to invest in our patient infrastructure including the ongoing remodeling and enlarging of the laboratory, relocating and updating sleep study rooms, enlarging the emergency department and relocating and enlarging the infusion center. All projects are not only aimed at enhancing patient convenience and experience but also creating more beneficial and safer work areas for our employees.

We talk a lot about the updates we provide for our patients, which is and will always be central to our mission. Creating workflows and safety for our employees is also very important to us because, as we all know, our employees are the vital piece to our mission of providing the care with compassion, integrity and service excellence. On behalf of the entire board, I want to express that we all truly appreciate the great talents they provide to our patients, coworkers and communities.

With that in mind, I would remiss if I did not mention how excited we are to be named again as a Top 100 Critical Access Hospital and honored with a Women's Choice Award for Patient Experience. This honor is an acknowledgement that Floyd Valley Healthcare not only has excellent facilities, but also the staff to take the best care of our patients. We are truly blessed.

As we look forward to the next year, we are excited at the possibilities for our local hospital and services. As a board, we are elected to represent the community. Please let us know if you have feedback; we like to hear what we are doing well and what items can be improved upon. And we want to thank YOU for your continued loyalty. We enjoy what we do and are proud to serve our communities with the best local healthcare.



Danna Schuster
BOARD CHAIR

CEO Message

I personally love the time of year when we publish our annual report.

School is back in session, fall is here, football has started (Go Hawks and Vikings!) and Floyd Valley Healthcare has closed out another fiscal year. By all accounts, this past year has been a huge success at Floyd Valley. Our building and expansion projects remain on schedule, service lines continue to grow, and new providers continue to join our team.

This year I want to pay special attention to our most valued piece of our operation: the over 400 team members who make Floyd Valley Healthcare a truly special organization. We all come together to help deliver a high-quality experience that our communities, employees and patients can be proud of.

This past February, we embarked on a new strategic plan, and central to that plan are employee-driven teams who continue building our culture, optimizing workflows and identifying new ways to invest in our people. All of this work is embodied in a journey we have titled **Mission Excellence, Begins with ME!** We have begun this work and specifically reference this as a journey and not a one-time initiative as the process will unfold and continue to build on itself for years to come.

We look forward to serving you in 2026!



Dustin Wright
CEO

Floyd Valley Healthcare Board of Trustees

The following community members serve as Floyd Valley Healthcare's elected Board of Trustees, guiding the organization's mission and strategic direction.

Craig Bauerly
Doug Carlsen
Kelli Flack

Pat Rosacker
Danna Schuster

Financials & Statistics

360

Total Number of Employees

Annual Operating Budget	\$59,180,000
Total Spent with Local Vendors	\$2,200,000
Dollars in Uncompensated Care	\$1,710,000
Dollars Invested in Equipment	\$7,884,922
Operating Margin	\$6,334,628

INCOME STATEMENT

	2025	2024
Net Patient Service Revenue	\$55,992,352	\$49,203,155
Other Operating Revenue	\$9,522,688	\$7,879,247
Total Operating Revenue	\$65,515,040	\$57,082,402
Expenses: Salaries, Benefits, Supplies,Purchased Services, Depreciation, Other	\$59,180,412	\$53,102,214
Income/Loss from Operations	\$6,334,628	\$3,980,188
Total Non-operating Revenue	\$1,825,088	\$2,682,861
Net Income/Loss	\$8,159,716	\$6,663,049

2.9 DAYS

Average Length of Hospital Stay

104

Obstetric Deliveries

2025 PATIENT STATISTICS

83

Inpatient General Surgeries

537

Inpatient Skilled Care Days

628

Inpatient Discharges



2,217

Outpatient Same-Day Surgeries

1,579

Inpatient Acute Care Days

5,365

ER Visits

87,500

Outpatient Visits



Heidi Miller, DO

Clinics

We would like to wish Dr. Steven Meis well in retirement after providing compassionate care in our communities for 32 years! Dr. Meis held his last day of clinic on June 27th. He will truly be missed by his patients and coworkers.

Floyd Valley Clinics is excited to announce that Heidi Miller, DO, has joined our clinic to provide family health care including obstetric care. Dr. Miller began seeing patients on Monday, September 8th at Floyd Valley Clinics – Le Mars. She offers a full-spectrum family practice including family medicine obstetrics. Appointments with Dr. Miller can be made by calling (712) 546-3660.

Dr. Miller is a graduate of Kansas City University, College of Osteopathic Medicine and completed her residency at the University of Kansas School of Medicine, Ascension Via Christi in Wichita, KS. She earned her undergraduate degree from the University of Nebraska in Lincoln.

Originally from the Siouxland area, Dr. Miller grew up in Oakland, NE. She enjoys baking, sewing, crafts and being surrounded by house plants. She grew up helping on the family farm, and agriculture still holds a special place in her heart. Dr. Miller likes to be physically active and competitive. Like athletes at most small schools, she competed in all sports that were offered. Most of all, she is looking forward to settling in Le Mars, working at FVH and getting to know our communities.



Urgent Care

The new **Floyd Valley Urgent Care** opened at 1080 Holton Drive on Monday, June 2, 2025. We are excited to bring a convenient care model to the south side of town situated among popular family destinations. This also ushered in a hybrid model for appointments, allowing for both scheduled appointments to limit wait times as well as walk-in appointments for those on the go.

With the new location, new hours are also offered, which have been well received. Urgent Care is available on Monday – Thursday from 7 a.m. – 7 p.m., Friday 7 a.m. – 5 p.m., Saturday 8 a.m. – 12 p.m. and Sunday 1 – 5 p.m. If preferred, appointments can be made by calling 546-3665.

Urgent care clinics are designed to treat minor injuries and illnesses such as respiratory illness, acute stomach issues, cuts and scrapes, urinary tract infections, sprains and strains and skin irritations. Floyd Valley Urgent Care now has the ability to perform common urgent care tests on site, along with a process in place for patients to receive outpatient services at the main campus for those needing imaging for further diagnosis.





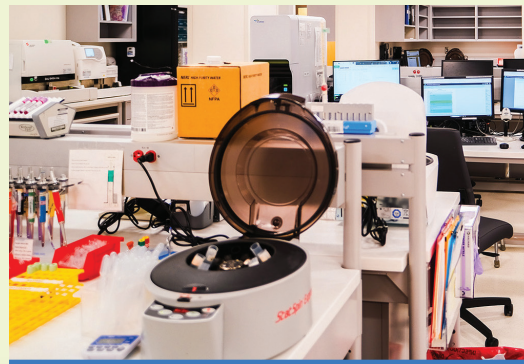
Laboratory

May 2025

The recent remodel provides our staff the space and tools to deliver comprehensive, cost-efficient and timely clinical lab services. Our CLIA-certified laboratory is staffed 24 hours a day, 7 days a week by professionals dedicated to providing quality testing with the latest diagnostic tools. They can quickly deliver the information you and your provider need for your most important health decisions.

OB Completed

November 2024



Sleep Study

October 2025

Floyd Valley Healthcare offers sleep studies for adults, which include neurodiagnostic and physical assessments that monitor your brain and breathing while you sleep. Providing a quiet, home-like atmosphere to conduct these tests provides the most accurate results for our patients. If you have concerns about your sleep, please contact your provider to see if a sleep study would be beneficial for you.





Infusion

The Floyd Valley Infusion Center provides infusion therapy by specially trained nurses who focus on the comfort and care of chronically ill patients. In addition to chemotherapy, patients may also receive infusion treatment for severe infections, anemia, dehydration and a number of chronic conditions.

Plans were drawn in 2024 and then reconfigured in 2025 to recreate and expand a treatment area that allows more patients to receive care in private suites. As the number of patients continues to grow as well as the complexity of treatments, this will allow our staff to provide appropriate, excellent care in private and comfortable surroundings for our patients.



Emergency Department

Patient use of the emergency department continues to trend upward, including the number of patients needing behavioral interventions. Keeping all patients seeking care and our staff safe is top priority at Floyd Valley Healthcare. In the proposed emergency department renovation, the number of treatment rooms will be increased as well as a nursing station with direct viewing of all rooms.



Floyd Valley Healthcare's patient education camp videos, available on our YouTube channel, provide valuable information for surgical services that resonates far beyond our local community.

These educational resources have garnered strong engagement both locally and nationally, reflecting the quality and accessibility of our content. This expanding reach positions Floyd Valley Healthcare as a recognized leader in healthcare education across the region and beyond.

Surgery

The **Floyd Valley surgery center** provides expert, personalized care from general surgeons, surgical specialists, nurses, anesthesiologists and a compassionate staff as well as a safe and comfortable place to recover. Whether you are needing a screening colonoscopy or a total joint replacement, look to Floyd Valley Surgery for your surgical needs.

The Floyd Valley Surgery Center comprises two operating rooms, an endoscopy suite and a special same-day procedure suite and is equipped with the latest technology, ensuring the best possible care and outcomes. Our approach often allows for less invasive procedures and faster recovery times.

Your loved ones don't have to pace or worry while you are in surgery. Floyd Valley's surgical team can update your family and friends with real-time messages throughout your procedure. With a simple download of the free EASE app, your support system is kept apprised of your progress.



Gretchen Schuller, RN BSN
Discharge Planner



Brooke Konz, MD
General Surgery



Nicholas Mouw, MD
General Surgery



Amiee Plasier
CRNA



Drew Kummer
APRN-CRNA
Surgery, Pain Services



Gary Tillman, CRNA
Surgery, Pain Services

SPECIALTY CLINIC

FLOYD VALLEY HEALTHCARE



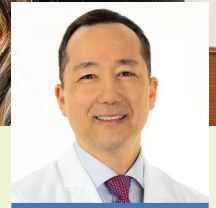
Specialists

Floyd Valley Specialty Clinics offers patient access to many of the area's leading specialists without the need to drive long distances. Addressing the needs of our community, Floyd Valley Healthcare hosts clinics for 11 area specialists and continues to seek other opportunities. Receiving high quality care in familiar surroundings and with nursing and support staff they know and trust helps patients reduce stress and apprehension.

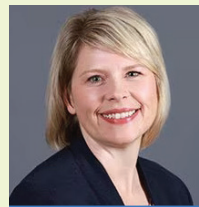
Working within our facility, our visiting specialists build a working relationship with family healthcare providers at the Floyd Valley Clinics, other visiting specialists as well as our clinical staff. Open communication among all caregivers equates to a better continuum of care for our patients. Additional procedures that may be needed can be performed right at Floyd Valley Healthcare. Staying close to home means more visits from family and friends.



Mike Sloniker, AuD
Audiology



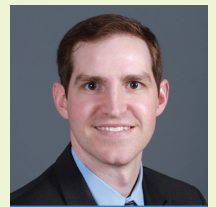
Raymond Kuwahara, MD
Dermatology



Megan E. Moeding, AACC, DNP, FNP-C
Cardiology



Lindsey Ode, CNP
Cardiology



Thomas Waterbury, MD
Cardiology



Ashar Luqman, MD
Nephrology



Daniel Diaz-Aguilar, MD
Neurosurgery



Maria Azpeitia, NP-C
Neurology



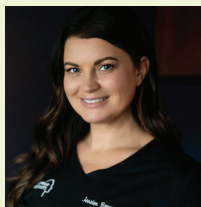
Mei He, MD
Neurology, Sleep Health



Aaron Althaus, MD
Orthopedic Surgery



Theresa Swenson, PA-C
Orthopedics



Jessica Bowman, NP
Otolaryngology, (ENT)



Thomas Kenny, MD
Otolaryngology, (ENT)



David Wagner, MD
Otolaryngology, (ENT)



Craig Block, MD
Urology, Surgery



Chad Laurich, MD
Vascular



Auxiliary

This year marks the 70th anniversary of the Floyd Valley Auxiliary! The Sacred Heart Hospital Auxiliary started in 1966 under the direction of Sister Cyril and Mary Vollmar. When the hospital was sold to the city in 1966, their name was changed to the Floyd Valley Hospital Auxiliary.



Looking back over those 70 years, the Floyd Valley Auxiliary has donated a total of \$733,000 to FVH for various equipment needs and services. The most recent contribution was for the purchase of a vital sign monitor for the new Maternal Health Unit.

The auxiliary has also given back to healthcare education for area students. Since awarding their first scholarship in 1978, the auxiliary has invested nearly \$115,000 in scholarships for area students pursuing a career in healthcare. In 2026, they plan to award a total of four \$2,000 scholarships, two for high school seniors and two for current college students.

Auxiliary members also provide service for patients by creating many handmade items. The group has donated baby blankets

that are given to each newborn, averaging over 100 blankets each year. Pediatric patients are gifted fun, age-appropriate pillowcases to use when they are inpatients or surgical patients, making them feel more at home. The auxiliary donates around 150 pillowcases a year.

Members also coordinate Emergency Room bags that contain items such as a coloring book, crayons and age-appropriate toys to help keep kids age 1-10 busy while waiting in the ER or urgent care. These bags are available for free, and children can take them home.

Floyd Valley Healthcare is grateful for the partnership with the auxiliary as their work touches so many patients! From seeing pediatric patients' faces light up when they pick out a new pillowcase to thankful families for the financial support for college, thousands of lives have been touched. The financial support for our services has proved invaluable as Floyd Valley Healthcare continues to grow. THANK YOU, Floyd Valley Auxiliary and happy 70 years of dedicated service!

Foundation

There are many ways to support the **Floyd Valley Foundation**, and we appreciate each and every one! Some donors will work with their tax advisors to add Floyd Valley Foundation to their estate planning, while others prefer to make direct donations to projects that are important to them. We know this may seem daunting, but there are ways to give at any financial level to make a big impact on local healthcare.

Special events are a fun way for communities to support the Floyd Valley Foundation. While enjoying a great round of golf at the Helping Children's Benefit Golf Tournament, planning a girls' night at the Women's Evening Out or getting ready for the holidays with friends at the Craft Beer and Wine event in the fall, all proceeds from these events have been instrumental in raising money for current needs including expansion projects. Whether you have sponsored, donated or attended, we appreciate everyone's support.

"GREAT SCOTT! WE'VE HIT 88 MILES PER HOUR AND HEADING BACK TO THE '80S!"

ANNUAL FOUNDATION WINE AND CRAFT BEER TASTING & AUCTION

BACK TO THE '80s

SAT., NOV. 8, 2025
DOORS OPEN AT 5:30 P.M.

\$100 PER PERSON
TICKETS ARE LIMITED ...
CALL TO RESERVE YOURS
TODAY! 712-546-3348

THE GARAGE AT 800
HOSTING EVENT SPONSOR
800 Prospect St. SW, Le Mars

PRESENTING SPONSOR
Wells
A FAMILY COMPANY SINCE 1913

SPONSORS:
American Bank
CENT Credit Union
CMBA Architects
Graham Construction Co.
Groetken Family Eye Care
Iowa State Bank
Kroese & Kroese, P.C.
Midstates Bank
Nor-Am Cold Storage
Northwest Bank
Primebank
Schuster Co.
Total Motors

JOIN US FOR A TOTALLY RAD NIGHT OF - LIKE - AMAZING '80s FUN AND NOSTALGIA ... all while raising funds to renovate Floyd Valley Healthcare's Emergency Department.

Our Emergency Department is a vital safety net for the community, and every day our team performs miracles. With your support, we can give them the equipment and space that will serve families for decades to come.

Amazing gifts, family fun packages, gift cards and excursions are all up for grabs at the live and silent auctions.

- Gourmet heavy appetizers
- Wine and craft beer tasting
- Short program with video
- Heads or Tails game
- Live and silent auctions
- Music by DJ Jammin' Entertainment

Floyd Valley Foundation

Harvest for Healthcare is a unique way for farmers to receive a tax benefit while making an impact on their local hospital. By working with the Floyd Valley Foundation and your local elevator, you could donate the proceeds from a portion of your grain harvest, potentially saving federal and state income taxes, self-employment taxes and deducting input costs. Floyd Valley Healthcare would then receive 100% of your donation for patient care services and equipment, helping your family for generations to come.



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Many patients and their families express their gratitude for excellent care in a variety of ways including kind words and letters of thanks, while others choose to make financial contributions to the Floyd Valley Foundation through the Grateful Patient Program. This program provides an opportunity to recognize the care you or a loved one received as a patient. With your donation, you may choose to honor a member of our staff, a physician, an area of care or a specific department while making a tangible, meaningful impact on our ability to care for all patients.

If you should have any question about ways you can make a difference at Floyd Valley Healthcare, please reach out to Amy Harnack, Foundation Manager at (712) 546-3348 or amy.harnack@floydvalley.org. There are many ways to give, and we look forward to working with you for the future of local healthcare.

LOCAL
POSTAL CUSTOMER



Angelina Groen, Floyd Valley Nursing Services, is the first recipient of the DAISY Award.

Nominate an
exceptional Floyd
Valley Healthcare
Nurse here.



DAISY Foundation

The DAISY Foundation is a not-for-profit organization, established in memory of J. Patrick Barnes, by members of his family. Patrick died at the age of 33 in late 1999 from complications of Idiopathic Thrombocytopenic Purpura (ITP), a little known but not uncommon auto-immune disease. (DAISY is an acronym for Diseases Attacking the Immune System.) The care Patrick and his family received from nurses while he was ill inspired this unique means of thanking nurses for making a profound difference in the lives of their patients and patient families.

Nurses may be nominated by patients or their families. The award recipient is chosen by a committee at Floyd Valley Healthcare to receive the DAISY Award. Awards are presented twice a year at celebrations attended by the honoree's colleagues, patients and visitors. Each honoree receives a certificate commending her or him as an "Extraordinary Nurse." Honorees also receive a DAISY Award pin as well as a beautiful and meaningful sculpture called *A Healer's Touch*, hand-carved by artists of the Shona Tribe in Zimbabwe.